Title of Report: Housing Benefit Item 15

Report to be considered by:

**Executive** 

Forward Plan Ref:

EX0843

### **Scrutiny Report to Executive**

## **Housing Benefit Task Group Report**

# Commissioned by Community Care and Housing Select Committee

**Task Group Chairman** 

Name: Councillor Andrew Rowles

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#### **Supporting Information**

#### 1. Background

- 1.1 The Community Care and Housing Select Committee at its meeting in November 2003 established a Scrutiny Review Task Group in order to review the performance of the Housing Benefit Service. This review was commissioned because of concerns around the performance of that service.
- 1.2 The attached report was considered by the Community Care and Housing Select Committee at its meeting on 11 May 2004 and the Executive is asked to note the contents of the report and to commission further work in relation to the under-mentioned issue:
  - BVPI 178a The introduction of a more meaningful indicator which would better reflect the performance of the service across the Council.

#### **Appendices**

Appendix 15 - Report of the Housing Benefit Scrutiny Review Task Group.

#### **Consultation Responses**

Local Stakeholders: N/A

**Officers Consulted:** Jane Livesey, Sean Anderson, and Jo Benoy

Trade Union: N/A